Himmelfarb Headlines - May / June 2022

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Director's Desk

It’s my pleasure to serve as the new director of Himmelfarb Library. I’ve been acting as interim director since January, and my history at Himmelfarb Library goes back to 1999 when I started as a reference and instruction librarian.

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What's New at Himmelfarb Library

New Operating hours
As of July 1st, 2022, the Himmelfarb library’s summertime hours will be 7:30am to Midnight weekdays, and 9am to Midnight weekends. Library hours for July 3rd are 9:00 am to 8:00 pm. The Library will be closed on July 4th. We plan to return to our 24/7 hour schedule on August 1, 2022.

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Research Day/Research Showcase is Over, Now What?

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through April 14th, while Research Day was held in person at the University Student Center on April 28th. The posters that were presented at these events highlighted the amazing breadth of research that is performed by students across campus!
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**Interlibrary Loan: TouchNet: What is it and how can I use it?**

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**Staff Spotlight - Introducing Rachel Brill, Reference and Instructional Librarian**

Learn more about Himmelfarb Library staff members. In this issue, we learn more about Rachel Brill, Reference and Instructional Librarian.
It’s my pleasure to serve as the new director of Himmelfarb Library. I’ve been acting as interim director since January, and my history at Himmelfarb Library goes back to 1999 when I started as a reference and instruction librarian. Over the years, I stayed at Himmelfarb because I continued to find new challenges and opportunities to learn: online collections and access, new programs in nursing and public health, and new (and newer) systems to support collections and services. As I think about leading the library, I’ve been reflecting on its past success as a repository of health sciences information resources and tools, a place to hone information skills and obtain information support for research, education, and clinical care, and a place to both study individually and to collaborate with colleagues.

When I first arrived at Himmelfarb Library, one of the things that appealed to me was the library’s service orientation. Staff were and are encouraged to be problem solvers. For example, if we don’t have a title that a user needs, we might try to obtain a copy quickly via interlibrary loans or the Consortium Loan Service, identify other titles they could also consider, and assess if the title should be added to our collection in print or online format. Library staff are less likely to simply transfer a call, and much more likely to clarify what you need, find answers, and follow up to make sure that you get what you need - even if that means transferring the call.

Another aspect of Himmelfarb Library that appealed to me was that staff were encouraged to collaborate and think
creatively. In my prior position working for a government contractor on a National Cancer Institute project, I’d learned so much but felt constrained by the fairly narrow parameters of the project. At Himmelfarb, I found that staff could present new projects, get constructive feedback, and find collaborators among other library staff. Himmelfarb staff were encouraged and empowered to explore ways to improve services and collections, and in this environment, staff readily shared their knowledge and expertise with colleagues.

The final aspect of Himmelfarb that I want to highlight is that it’s continuously changing and evolving. When I arrived at Himmelfarb, we had a small online collection plus a floor filled with books and another filled with bound print journals. Our collections and site have evolved to reflect our growing online collection, as well as new technologies to support research and education like 3D printing, interactive 3D anatomy, and virtual reality. Our services have evolved to include more robust support for research and scholarly publishing via Health Sciences Research Commons, our scholarly communications video series, and our systematic review service (and more!). As our collections and services have changed, we’ve updated our spaces to reflect user preferences for multiple types of spaces which accommodate individual and group study and quiet and not-so-quiet environments. We’ve also found new partners with groups that share our space including the Center For Faculty Excellence and the SMHS IT Helpdesk.

For our community, I want to make sure you understand that the library and our team are here to support you - in educational endeavors, research projects, and clinical care. Hearing from you about your needs help us shape current and future services, collections, and spaces. We try to be open to change and watch for what’s next - whether it’s implementation of the 2023 NIH Data Management and Sharing Policy, new formats for resources and tools, or emerging subject areas and disciplines. The library space is really multiple spaces as we exist as a physical site in Foggy Bottom and also have a robust online presence that provides 24/7 access to online collections. Both spaces, physical and online, are shared community spaces, so please keep communicating with us to let us know what you need to teach and learn, move your research forward, and care for your patients. My door is open to you in Himmelfarb 101, and you can also reach me at leabate@gwu.edu or 202-994-8570.

Laura Abate
Director, Himmelfarb Health Sciences Library
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**Himmelfarb’s virtual Art Show**
Did you miss our Art Show in person? Don’t worry! We still have access to a collection of fantastic pieces from our GW Medical community. You can view this year’s show as well as previous years on our [Art Show website](https://himmelfarb.gwu.edu/headlines/2022/02/whatsnew_052022.html).

**Free 3D printing**
We are proud to announce that we are moving to a free-to-print policy and will no longer be charging cost-recovery fees for most print jobs. Some limitations apply, so make sure to consult our [3D Printing at Himmelfarb guide](https://himmelfarb.gwu.edu/headlines/2022/02/whatsnew_052022.html) or [full policy](https://himmelfarb.gwu.edu/headlines/2022/02/whatsnew_052022.html) for the full details.
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But what comes next? If you work with students who participated in either of these events, you can encourage them to digitally archive a copy of their poster in Himmelfarb’s Health Sciences Research Commons (HSRC) and get a permanent URL for use on their resume or CV!

By digitally archiving a PDF of their poster, they can easily share their work with colleagues or as part of their residency or other professional application, make it searchable and discoverable via Google Scholar, and permanently preserve their scholarship. Their work will be assigned a unique, persistent URL, which will remain available even after they leave GW.

Archiving is easy! Just follow these steps:
• Ask students to email a PDF of their poster to
  hsrc@gwu.edu
• They’ll then receive a unique URL to their poster
  which they can use for sharing, linking, tweeting, etc.

Please don’t hesitate to let us know if you have any questions
or concerns. Questions can be directed to Sara Hoover,
Metadata and Scholarly Publishing Librarian, at hsrc@gwu.edu
or shoover@gwu.edu.

Stay Connected:

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TelemedInsights

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TelemedInsights was developed by Wolters Kluwer in collaboration with GW faculty from the School of Nursing and the School of Medicines and Health Sciences. It’s fully available to you and your students and offers interactive, self-paced learning modules. TelemedInsights provides up-to-date, evidence-based guidance to support the provision of quality, culturally competent patient care through telehealth technology. The modules are designed for clinicians in any field, with any level of experience and include:

- Telehealth Primer: definitions and types, benefits and challenges, and future directions of telehealth.
- Patient Care via Telehealth: virtual visit preparation, conducting virtual visit, and conducting remote physical exam.
- Regulations, Reimbursements, and Ethical Issues in Telehealth: legal and regulatory issues, reimbursement, and ethical considerations in telehealth.
- Interprofessional Health Teams: team-based
telehealth, communication among teams, and telehealth to facilitate innovation in interprofessional practices.

- **Infrastructure and Organization**: evaluation, selection and adoption of technologies, technical infrastructure, data management, and assessment of patient safety and quality of care.
- **Mobile Health Technologies**: remote monitoring, tools, and future directions.

TelemedInsights is available to all GW affiliates and can be accessed from both on- and off-campus locations. To access TelemedInsights from off-campus locations, login to the GW VPN with your GW UserID/password, then connect to TelemedInsights. If you're on-campus, simply access TelemedInsights from Himmelfarb Library’s Databases webpage.
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For patients whose health depends upon making difficult behavioral changes, the video on motivational interviewing demonstrates the benefits of working collaboratively with them to explore attainable goals. Another video teaches you how to make the office space more navigable and relaxing for your older adult patients.

- Technique: Active or Attentive Listening (1:37)
- Technique: Guided Questioning (5:10)
- Technique: Empathic Responses (3:27)
- Technique: Summarization (1:59)
- Technique: Transitions (1:05)
- Technique: Empowering the Patient (3:10)
- Technique: Reassurance (1:49)
- Use of Understandable Language (3:37)
- Use of Non-Stigmatizing Language (1:53)
- Appropriate Nonverbal Communication (3:33)
- Use of Preferred Title, Name, and Gender Pronoun (3:38)
- Interprofessional Communication (3:08)
- Patient-Centeredness in Computerized Clinical Settings (4:40)
- Rapport: Newborns and Infants (1:54)
- Rapport: Young Children (2:05)
- Rapport: Adolescents (2:51)
- Rapport: Older Adults (2:44)
- Rapport: Patients with Physical and Sensory Disabilities (5:49)
- Rapport: LGBTQ+ Adults (8:57)
- Broaching Sensitive Topics (2:59)
- Obtaining Informed Consent (3:46)
- Discussing Advance Directives (13:17)
- Working with Medical Interpreters (6:54)
- Disclosing Serious News (3:56)
- Responding to Emotional Cues (3:08)
- Motivational Interviewing (7:48)
Interlibrary Loan: TouchNet: What is it and how can I use it?

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In the event that you have received an invoice, you may remit payment through our TouchNet portal. We encourage all ILL users to take advantage of this method as payment will be processed in a timely manner at your convenience (for example, no waiting for staff to be available or to call you back).

If you have not used ILL before, GW students, staff and faculty may access our Documents2Go portal and login with their GW UserIDs and passwords. Further information on both our Consortium Loan Service (CLS) and Interlibrary loans can be found on our new Research Guide. Additionally, you can reach out to our Interlibrary loan department at mlbdoc@gwu.edu with any questions you may have.
Staff Spotlight - Introducing Rachel Brill, Reference and Instructional Librarian

Learn more about Himmelfarb Library staff members. In this issue, we learn more about Rachel Brill, Reference and Instructional Librarian.

Share your path to Himmelfarb Library.
I got my bachelor’s degree in classics at Princeton University, and then I got master’s degrees in library science and history from Indiana University. I have always wanted to be a librarian. I like books and information, and I like helping people, so, it’s the perfect job.

Tell us about your position at Himmelfarb and what you do.
I am a Reference and Instruction Librarian. In this position, I provide research support, such as assisting with systematic reviews. I also serve as a librarian instructor in the POM (Practice of Medicine) class.

What do you enjoy most about your position?
I love having a job in which I get to learn new things every day!

What’s been the biggest challenge?
I do not come from a medical background, so I’ve encountered a lot of acronyms and terminology that are foreign to me.

What has been the best part of working at Himmelfarb?
That everyone has been so friendly! The Himmelfarb staff was so welcoming to me. I feel like I’m already a part of the Himmelfarb family.
What jobs have you held previously that prepared you for your work at Himmelfarb?
I was a reference assistant at Wells Library at Indiana University, which gave me experience in supporting students with research, using databases, and creating library guides. I was also a research assistant in the informatics department at IU and co-authored an article about online misinformation.

What do you like to do in your time away from work?
You can usually find me reading a book, watching a funny TV show, or listening to show tunes. Also I will be getting a cat soon.

Where are you from originally, and what brought you to the DC area?
I am originally from Cherry Hill, New Jersey, outside of Philadelphia. I like DC because I have family nearby and there are lots of museums here.